**1.3 Significance of the Study**

This project will benefit the following:

**People that are involved or witness in a public vehicle incident or misconduct**. With this system, the people can easily give complain to that public vehicle without getting a form from a traffic officer or going to a government site.

**Operator.** The operator can easily assess the public vehicle driver whether the driver will be replaced or not.

**Responsible Authorities**. The responsible authorities can do anything with the information or records shown in the system whether they will reveal it to the public via news or take action to those operators that its public vehicle has many negative feedbacks or complaints.

**Other Researchers**. Researchers may vary their ideas by observing and evaluate this system to develop an idea and to apply for their upcoming research study.